

PROGRAM

INTERNATIONAL CONFERENCE ON TOURISM TECHNOLOGY & SYSTEMS - ICOTTS'25

06 - 08 NOVEMBER 2025

Atlantic Technical University

Sal Island, Cape Verde

[Hotel Oasis Salinas, Sal Island](#)

Time Zone: Cape Verde

DAY 1: THURSDAY 06 OF NOVEMBER - 11:00 TO 19:00	
11:00 - 13:30	Session 1 - Virtual Presentation HEALTH AND WELLNESS TOURISM Chair: Paulino Silva
ROOM 1 code: icotts25on	18 Health and Tourism in Cape Verde: Service Quality and Hospital Image as a Pillar of Destination Branding <i>Cláudia Miranda Veloso; Sónia Calado; Jorge Garcia; Bruno Sousa; Manuel Serra Fonseca</i> 19 An Integrative Theoretical Model of Emotional Digital Marketing in Hospitality: Bridging Neuroscience, Artificial Intelligence, and Customer Experience Management <i>Sónia Calado; Cláudia Veloso; Manuel Serra da Fonseca; Bruno Sousa; Jorge Garcia</i> 36 Impact of the Covid-19 Pandemic on Euronext Technology Stocks <i>Ana Duarte; Luís Gomes; Cláudia Pereira</i> 40 Connecting memories and experiences at Quitandinha Palace: new technologies bring new ways to tell stories <i>Ana Cunha; Roberto Bartholo</i> 79 Risk Perception and Decision-Making in Cruise Tourism: Evidence from a Post-Pandemic Context <i>Ana Rita Falcão da Costa Marques; Laurentina Maria da Cruz Vareiro; María Elisa Alén González</i> 148 Sectoral Resilience in the Aftermath of COVID-19: Insights from WBES Microdata on Portuguese Hospitality and Food Services Firms <i>Jéssica Alves; Teresa Gonçalves; Diogo Sá; Alcina Nunes</i> 164 Management of Health in Tourist Regions: Comparative Assessment of Public and PPP Models <i>Joaquim Silva; Álvaro Carvalho</i> 176 Implications of Diabetic Neuropathy on the Biomechanics: Clinical and Tourism-Related Perspectives <i>Manuel Portela; Federico Mallo</i>
ROOM 2 code: icotts25on	Session 2 - Virtual Presentation SUSTAINABLE AND GREEN TOURISM Chair: Adriana Oliveira 52 Key Technological Drivers of Sustainability on Hotels and their Research Perspectives: a Bibliometric Analysis <i>Conceição Gomes; Ana Elisa Sousa; Antonio Pérez Brito</i> 73 Turismo sustentável e de experiências na Ilha do Príncipe <i>Miguel Roque; Francisco Silva; Dulce Sarroeira</i> 76 Tourism sustainability or economic growth? A critical analysis of the Portuguese Tourism Strategy ET27 <i>Camile Maia; Medéia Verissimo</i> 96 Industry 4.0 in the Azores: A Quantitative Perspective on Digital Transformation and Sustainability <i>Oswaldo Dias Silva; Rui Ataíde</i> 113 Digital Influence and Sustainable Fashion Consumption: Insights into Consumer Purchase Intentions <i>Oswaldo Dias Silva; Ana Isabel Moniz; Patricia Medeiros</i>

	137 Enhancing Energy Sustainability in Tourism Buildings through Photovoltaic Systems: A Case Study of a Youth Hostel <i>Orlando Soares; Délcio Monteiro</i> 139 Exploring Economic Sustainability Through Narrative Analysis <i>Daniela Meneses; Fernanda A. Ferreira</i> 156 El enoturismo como catalizador de sostenibilidad territorial. Por un enoturismo responsable para el 2050 <i>María Ramos-Abascal</i> 167 Sustainability Communication on 4- and 5-Star Hotel Websites in the Porto Metropolitan Area <i>Ana Miguel Sá; Luciana Oliveira; Arminda Sequeira; Susana Pinto</i>
ROOM 3 code: icotts25on	Session 3 - Virtual Presentation RESEARCH in TOURISM AND OTHER AREAS Chair: Maria Inês Pinho 29 The University of Coimbra and the Rally of Portugal: a virtuous partnership? The public's perception <i>Ana Graça; Pedro Vaz Serra</i> 32 Factors Affecting Lean Implementation: Bosh Security Systems Case Study <i>Joel Henriques; Armindo Lima; Cláudia Pereira</i> 49 Digital Tools in University Mathematics Education: Challenges, Opportunities, and Impact on Learning <i>Tania Morales-Molina; Elio Armando Cables Fernández; Kimberly Liseth Alcivar Loo; Geri Belén Bucheli-Vásquez; Alejandro Chaviano-Quesada</i> 81 Evaluating the impact of malware detection methods on the performance of wearable devices <i>Miguel Arcos-Argudo; Andrea Cóndor</i> 83 Toward Intelligent Cybersecurity: Systematic Insights into Machine Learning Applications <i>Rodolfo Bojorque; José Pérez</i> 84 Entropy-Aware evaluation of hashing algorithms for data protection: a comparative study of SHA-256, SHA-3 and bcrypt <i>Miguel Arcos-Argudo; Diana Albán</i> 98 Application of Discrete Event Simulation and Queueing Theory to Improve Customer Service in a Financial Cooperative <i>Adrián Nauta; Nelly Tamay; Rodolfo Bojorque</i> 116 Applying an Inductive Teaching Method at the University: A Case Study of a Family-Owned Restaurant Business <i>Amparo Ruiz Fernández; José Luis Gómez Lega; Caridad Maylin Aguilar; María Isabel Ramos Abascal</i> 149 Deficiencies in oral expression at the level of Ecuadorian basic general education as a reference for educational innovation <i>Morayma Jimena Bustos Yepez; Margarita Narváez-Rios; Maria Veronica Rodriguez-Cedeño; Yessenia P. Mise Pillo</i>
14:00 - 14:30	Registration in Hotel Oasis Salinas, Sal Island 
14:30 - 14:45	Welcoming Remarks - Face-to-face / Virtual Presentation Chair: Dália Liberato
ROOM 1 code: icotts25on Auditorium	João Vidal Carvalho, Polytechnic University of Porto & ICOTTS'25 General Chair António Abreu, Polytechnic University of Porto & ICOTTS'25 General Chair Manuel Moreira da Silva, President of Porto Accounting and Business School. Polytechnic University of Porto João do Monte, Rector of the Atlantic Technical University Jassy Sousa, Councilor of the Sal City Council, responsible for the areas of Institutional Relations, Decentralized Cooperation, Communication and Image, Tourism, Industry, Commerce and Markets, Diaspora and Immigrants
14:45 - 16:00	Keynote Speakers presentations - Face-to-face / Virtual Presentation Chair: Dália Liberato
ROOM 1 code: icotts25on Auditorium	Chané de Bruyn PhD. Is a researcher in the Centre for Local Economic Development (CENLED) at the University of Johannesburg, South Africa <i>An analysis of tourism as a contributing sector to economic development: The case of a local region in South Africa</i> Paulo Ferreira PhD. Full Professor and Pro-President for Research, Innovation and Technology Transfer professor at the Polytechnic Portalegre University <i>Tourism in Portugal after the pandemic - some evidence and economic insights</i>

16:00 - 16:30	CoffeBreak
16:30 - 19:00	Session 4 - Face-to-face / Virtual Presentation ARTIFICIAL INTELLIGENCE IN TOURISM Chair: Agostinho Sousa Pinto
ROOM 1 code: icotts25on Auditorium	51 Inteligência Académica: Dados, Tecnologia e Turismo Educativo em Sinergia <i>Diogo Lima; José Coelho; Pedro Moita</i> 71 Collaborative Product Development Using Intelligent Agents <i>João Morais; Emanuel Ribeiro; Arsénio Reis; Tiago Pinto; João Barroso</i> 89 The use of Artificial Intelligence by tourists in Cape Verde: Experiences, Benefits and Challenges <i>Carla Oliveira; Carlos Costa; Anabela Mesquita, Mariana Simões; Alzira Garcia; Manuel Ferreira</i> 112 Empowering accessible tourism through artificial intelligence: Insights from access@tour by action <i>Pedro Teixeira; Celeste Eusébio; Leonor Teixeira</i> 123 Mapping the intersection of AI and ethics in the tourism sector: a systematic literature review <i>Célio Gonçalo Marques; Tatiana Barradas; Vasco Santos</i> 128 Smart Destinations for Seniors: Analysing Digital Strategies in Ageing Regions <i>Jessica Ferreira; António B. Fernandes; Elaine Scalabrini; Sofia Cardim</i> 179 Knowledge Management with Generative Artificial Intelligence: A RAG-Based Model to Strengthen Natural Beverage Innovation and its Transfer to the Tourism Sector <i>Paola Cardona; Alejandro Peña; Lina Sepúlveda; Joao Vidal Carvalho</i> 196 The perceived safety of LGBT+ tourists in Porto through e-wom and e-satisfaction <i>Dália Liberato; Pedro Liberato; Jessica Moreira; Filipa Brandão; Cristina Rodrigues</i>
ROOM 2 code: icotts25on	Session 5 - Virtual Presentation SUSTAINABILITY PRACTICES IN TOURISM SECTOR Chair: Mikel Ugando Peñate 44 Photography as a tool for promoting sustainable tourism in Chacas, Peru, through Instagram <i>Karolina Campos-Del Aguila; María Chávez-Chuquimango</i> 47 Factors in the behavior of young people towards the circular economy <i>Tania Morales-Molina; Francis Nuela Telenchana; Diana Morales-Urrutia; Oscar Fernando Ibarra Torres; Silvia-Melinda Oyaque-Mora; Patricio Córdova</i> 50 Consumer Perception and Willingness in Tungurahua towards Footwear Produced under Circular Economy Principles <i>Aracelly Fernanda Núñez-Naranjo; Tania Morales-Molina; Elio Cables-Fernández; Kimberly Alcivar-Loor; Christopher Lopez-Samaniego</i> 53 Innovation and Sustainability in the Footwear Industry: A Case Study at the FACEAN Economic Observatory of Indoamérica University, Tungurahua <i>Tania Morales; Carlos Borja-Galeas; Gabriela Guamanquispe; Marco Rios</i> 74 From Fire to Light: Technological Innovation and Sustainability in Christmas Celebrations of Domestic Regenerative Tourism <i>Ángel Acevedo-Duque; Jorge Suarez Campos; Marisel Pilquiman Vera; Egon Montecinos Montecinos; Lisandro Roco</i> 82 How Do Subnational Governments Contribute to Territorial Development? An Exploratory Analysis of Public Goods and Services Provided by Uruguay's Departmental Governments <i>Adrián Rodríguez-Miranda; Camilo Vial</i> 120 Contribution of Bibliometric review through the copu-la methodology in studies focused on risk management in tourism and sustainable Development <i>Mikel Ugando Peñate; Reinaldo Armas Herrera; Angel A. Higuerey Gómez; José L. Espín Lopez; Mishell A. García Acosta; Ángel R. Sabando García; Byron V. Lima Rojas; Elvia R. Inga-Llanez; Pierina D'Elia-Di Michele</i> 104 Tourists' experiences and environmentally responsible behaviour in Croatia and Portugal's inland campsites <i>Salete Esteves; Márcio Martins; Tihana Radovic</i>

DAY 2: FRIDAY 07 OF NOVEMBER - 08:30 TO 23:00

08:30 - 10:30	Session 6 - Face-to-face / Virtual Presentation TOURISM MANAGEMENT AND PLANNING Chair: Maria José Angélico
ROOM 1 code: icotts25on Auditorium	30 Drivers of Employment in Tourism <i>Eleonora Santos</i> 48 The Role of Certified Tourist Guides as Key Stakeholders in Tourism Planning in Portugal <i>Filipa Mata; Francisco Silva; Luís Miguel Brito</i> 57 The factors that influence talent retention in the hotel industry <i>Dora Martins; Susana Silva; Sara Gonçalves</i> 59 From operations to leadership: The impact of practical experience in preparing leaders in the hospitality industry <i>Beatriz Girão; Ana Palma-Moreira; Theodoros Grassos; Manuel Au-Yong-Oliveira</i> 60 Community-based rural tourism; participatory evaluation; territorial development; sustainability; governance; social innovation; Colombia; rural communities <i>Carlos Manuel Díaz Soto; Leilyn Yazmin Gomez Ordoñez; Angel Hernández Morales</i> 108 Caracterización del turismo deportivo: una aplicación al caso gallego <i>Patricio Sanchez-Fernandez</i> 119 Ecological Leadership in Higher Education: The Eco-Schools Programme as a Strategy for the SDGs and 2030 Agenda <i>Romeu Sequeira; Isabel Cabo; Miguel Mota; Eduardo Pinheiro; Cátia Valéria; Berenice Peñaloza; Maria Magalhães</i>
ROOM 2 code: icotts25on	Session 7 - Virtual Presentation CULTURAL TOURISM Chair: Maria Carlos Lopes 17 Cultural Heritage and AI: Evaluating DALL-E's Depiction of Cultural Events in Northern Portugal and Galicia <i>Agostinho Sousa Pinto; António Abreu; Manuel Pérez Cota; Jerónimo Paiva; João Vidal Carvalho; Eusébio Costa</i> 31 Sustainability in Music Festivals: Practices, Challenges and Staff Perceptions <i>Camila Martins; Laurentina Vareiro</i> 45 Using GraphRAG for Context-Aware Museum Virtual Assistant: A Test Case of the Cõa Park Foundation <i>André Moreira; Emanuel Peres; Aida Carvalho; Carlos Rompante Cunha</i> 90 Análisis multivariable del perfil el visitante en un destino de Ciudad en el Occidente de México <i>Abraham Briones-Juárez; Judith Alejandra Velázquez-Castro; Liza Viviana Velasco-Álvarez</i> 106 Playing (Cultural) Tourism on Gaming Platforms - The Case of MSFS 2024 <i>Marco Furtado</i> 177 Geometry, Art and Heritage: The Potential of AI in Education for Cultural Tourism <i>Paula Quadros Flores; Geraldo Eanes; Daniela Mascarenhas; Maria Inês Pinho</i> 191 Carnival of Mindelo as Informational Heritage: Cultural Tourism, Sustainability, and the Role of Digital Humanities in Cultural Preservation <i>Milena Carvalho; Diogo Pestana; Susana Martins; Ana Camarinha; Maria João Castro; Cláudia Pinto; Olga Ferreira</i> W01 Literary Tourism, Accessibility, and Sustainability: The Case of Escritaria in Penafiel <i>Fátima Matos Silva</i>
10:30 - 11:00	<i>coffeeBreak</i>
11:00 - 13:00	Session 8 - Face-to-face / Virtual Presentation SOCIAL NETWORKS IN TOURISM INDUSTRY Chair: Eusébio Costa
ROOM 1 code: icotts25on Auditorium	55 Impact of socio-cultural and economic context on the digital management of accessible tourism: A global comparative analysis <i>Trinidad Domínguez Villa; Elisa Alén González</i> 62 Hotelaria Inteligente: Inovação, Eficiência e Satisfação no Setor Hoteleiro de Lisboa <i>José Coelho; Diogo Lima; Daniel Costa; Pedro Moita</i> 140 Identifying the main topics of Country-Brand in social media: the case of David between two Goliaths <i>Nora Lado</i> 141 Potential Challenges for the Various Stakeholders of the Tourism and Hospitality Sector in an Increasingly Digital Era <i>Sandro Carvalho; Carlos Sá; Adriana Macedo; João Silva; Sérgio Lopes; Daniela Meneses; Fernanda Ferreira</i>

	158 How to Market Tourist Destinations with Instagram Content: A Literature Review <i>Maria José Angélico Gonçalves; Nikita Alexandrovich Kínzin; Rui Humberto Pereira</i> 150 Cruisers tourism and social sustainability <i>Antonio García Sánchez; Antonio David Pedreño Palazón; Andrés Artal Tur</i> 155 Information Management and Digital Skills: Current Challenges in the Tourism Sector <i>Inês Braga; Luís Rodrigues; Carolina Conduto</i>
ROOM 2 code: icotts25on	Session 9 - Virtual Presentation MARKETING IN TOURISM SERVICES Chair: Luciana Oliveira 37 Geolocation as a tool for commercial positioning of tourist centers, a case study: Mindo, Ecuador <i>Pamela del Rocío Fajardo Vanegas; Mario Fernando Fajardo Vanegas; Andrés Alonso Altamirano Espinosa; Hernán Alonso Altamirano Escobar; Verónica Marlene Gaibor Braganza; Fabricio Rolando Marcillo Vera</i> 58 Amarás, the brand that connects with national identity through Peru's landscapes <i>Andrea Gonzalez-Contreras; Eliana Gallardo-Echenique</i> 61 Greenwashing in a digital campaign by a clothing recycling brand <i>Carmen Valeria Luna-Grados; Eliana Gallardo-Echenique</i> 65 The Podcasting Landscape among Youth: A Study of Preferences and Valued Attributes <i>Tania Morales-Molina; Diana Morales-Urrutia; Mabel A. Velastegui Dominguez; Jonathan A. Aldaz Oñate; Ricardo Patricio Medina</i> 66 Virtual Tourism and Marketing: Bibliometric Analysis <i>Sara Teixeira; Zaila Oliveira; Sandrina Teixeira</i> 85 The impact of TikTok on the travel intention of Portuguese consumers <i>Ana Lima; Sandrina Teixeira; Diana Pinto</i> 97 Digital presence of Madeira hotels on social media <i>Ana Elisa Sousa; Ana Sofia Viana</i> 133 Marketing Relacional no Turismo: Estratégias de Fidelização, Valor Partilhado e Compromisso Corporativo e Social <i>Sónia Duarte Vieira</i>
13:00 - 14:30	Lunch
14:30 - 16:30	Session 10 - Face-to-face / Virtual Presentation SUSTAINABILITY PRACTICES IN TOURISM SECTOR Chair: Helena C. Oliveira
ROOM 1 code: icotts25on Auditorium	64 From Sustainable Tourism to Digital Inclusion: Spain's Vision for Eco-Friendly Travel in the Age of Ageing <i>Verónica Baena; Julio Cerviño;</i> 70 Rural Heritage, Geoeducation, and Sustainability in UNESCO Global Geoparks. Resilience and Regenerative Strategies at the Estrela Geopark (Portugal) <i>Gonçalo Fernandes; Adriano Costa;</i> 95 Environmental, Social and Governance (ESG) applied on tourism: a bibliometric analysis <i>Celso Cardoso; Nuno Moutinho; Elaine Scalabrini</i> 165 TRAAM/ TRAMA: Tourism, Routes and Authors of Atlantic Memory - towards a strategy for sustainable development <i>Maria Mota Almeida</i> 175 Stargazing for Sustainability: A Systematic Review of Astro-Tourism and Its Developmental Potential <i>Chané de Bruyn; Marius Venter</i> 181 Analysis of Wine Tourism Motivations on the Montilla-Moriles Wine Route: An Approach Based on Push-Pull and Self-Determination Theories <i>Inmaculada Jiménez Manchado; Adriano Costa; Lionel Sánchez Bolívar</i> 194 Technology's Role in the Sustainability and Diversification of Nautical Tourism in Portugal <i>José Silva; Zélia Breda; Gorete Dinis; Carlos Costa</i>
ROOM 2 code: icotts25on	Session 11 - Virtual Presentation EXPERIENTIAL TOURISM Chair: Maria João Castro 69 Flow in the Peaks. How Generation Z Engages with Mountain Tourism in the Digital Age <i>Ioana Marilena Petrec; Ioana-Simona ivasciuc; Ana Ispas</i> 86 Mapping the Evolution of Slow Tourism Experience in Scientific Research <i>Luzia Arantes; Sandra Barbosa Costa; Luís Vaz; Bruno Sousa</i>

	115 Exploring Loyalty in Hiking Tourism: A Conceptual Framework <i>Luisa Lopes; Lara Santos; Marco Martins; Ricardo Jorge da Costa Guerra; Ana Rita Conde</i> 134 Towards a New Vision for Tourism: Neurodiverse Inclusion Through Universal Design <i>Ana Rita Conde; Lara Santos; Luisa Lopes; Ricardo Guerra; Marco Martins</i> 147 Turismo criativo e desenvolvimento local: Princípios, práticas e desafios; Fernando Completo <i>João Reis; Rúben Feijão</i> 154 Aplicações Móveis e Turismo: O papel das tecnologias móveis na facilitação da viagem e na experiência do turista <i>Fernanda Maria Pereira; Maria Adelaide Tareco; Maria Isabel Valente; Sónia Duarte Vieira</i> 189 The Mediterranean Diet in the Gastronomic Offerings of the Guarda, Seia, and Manteigas Region: Tradition or Adaptation <i>Carla Castro; Cristina Rodrigues; Elsa Ramos</i> 143 Enhancing Cultural Tourism through Augmented Reality and Gamification: Design and Evaluation of a Mobile Application <i>António Pereira; Marisa Pinheiro; João Carlos Silva; Sandro Carvalho</i>
16:30 - 17:00	CoffeBreak
17:00 - 19:00	Session 12 - Face-to-face / Virtual Presentation STRATEGIC DEVELOPMENT IN TOURISM SECTOR Chair: Sandro Carvalho
ROOM 1 code: icotts25on Auditorium	54 Entrepreneurship and success factors in local accommodation companies on Madeira Island <i>Dino Carvalho; Ana Palma-Moreira; Manuel Au-Yong-Oliveira</i> 56 International Air Traffic and Urban Economic Management in a Medium-Sized City <i>Helena Costa Oliveira; Paulo Botelho Pires; José Santos; Isabel Maldonado</i> 157 Digitalisation as a Mediator of Entrepreneurial Performance in Tourism SMEs: An Integrated Framework of Contextual and Organisational Enablers <i>Maria de Lurdes Calisto</i> 192 Collaborative Innovation and Eco-Innovation in Tourism Product Design: Bridging the Gap through Co-Creation <i>Marival Segarra-Oña; Angel Peiró-Signes; Francisca Sempere-Ripoll; Luis Miret-Pastor</i> 193 The Guiding Principles of Regenerative Tourism <i>Cristina Rodrigues; Filipa Brandão; Dália Liberato</i> 166 Supporting Digital Nomads' City Choice Using AHP-Gaussian and MABAC <i>Renato Saraiva Lima da Silva; Carlos Francisco Simões Gomes; Flávio Ferreira; Fernanda A. Ferreira</i> 168 Environmental policies and CSR in a price-setting hotel competition <i>Fernanda A. Ferreira; Flávio Ferreira; Valentin Toader</i>
ROOM 2 code: icotts25on	Session 13 - Virtual Presentation MANAGEMENT IN TOURISM SECTOR Chair: Luis Sardinha 20 Inventory management and its relationship with profitability in Ecuadorian commercial companies <i>Christopher Lopez-Samaniego; Aracelly Fernanda Núñez-Naranjo; Tania Morales-Molina</i> 21 Multivariate evaluation of the succession of family tourism businesses <i>Aida-Yarira Reyes-Escalante; Diego Adiel Sandoval Chavez; Carolina Rubio Cera</i> 24 Strategic Competency Development and Managerial Decision-Making: Evidence from Tourism Economies in CPLP Countries <i>Vasco Santos; Ricardo Marcão; Filipa Martinho; João Farinha; Bruno Sousa; Isabel Reis</i> 25 Formación técnica y tecnológica como estrategia de fortalecimiento para micronegocios de turismo en municipios en crecimiento, en el marco de los beneficios de la economía naranja <i>Jenny Alexandra Segura Osuna</i> 63 Smart Tourism Management for Developing Regions: The MGSIT Model Applied to Ecuador's Zone 4 <i>Sun Ji; Mariuxi Bruzza; Lizandro Molina; Carlos Piguave; Amparo Cabrera; Leydy Cevallos</i> 67 Study of the effectiveness of data loss prevention (DLP) techniques in business environments <i>Miguel Arcos-Argudo; Jorge Calle; Freddy Santa Cruz</i> 103 Analysis of innovation management in tourism companies in Loja-Ecuador, subsector tour operators and intermediation <i>Gerardo Vicente Torres Pereira; Alejandra Paulina Castillo Paladines</i>

ROOM 3 code: icotts25on	Session 14 - Virtual Presentation RESEARCH IN TOURISM Chair: Milena Carvalho 33 The involution of the historic district of Juárez, Mexico. Challenges and avenues for increasing tourism potential <i>Ana M. Valero Quezada; Carlos Jesús González Macías; Diego Adiel Sandoval Chávez; Luis Adrián Lozoya Muñoz</i> 46 Patrimonio en movimiento: condiciones y motivos de uso de servicios ferroviarios de pasajeros en las regiones de Biobío y Araucanía, Chile <i>Hernan Riquelme Brevis; Eduardo Sandoval</i> 114 Digital Transformation in Tourism: a bibliometric analysis <i>Patricia Quesado; Isabel Maldonado; Lurdes Silva; Helena Costa Oliveira</i> 125 Participants' Self-Assessment of Emotional Intelligence Prior to Participation in a Summer Work and Travel Program <i>Josilu Carbonel; José María Sallán; Claudia Sicoli</i> 195 Tourism and Technology: The Douro Passport as a Digital Strategy for Territorial Promotion <i>Eduardo Pinheiro; Catarina Fernandes; Maria Carlos Lopes</i> 180 Early detection of emerging risks in tourism using NLP and machine learning <i>Felipe Hernández; Pablo Merizalde; Alejandro Peña; Liliana Gonzalez; Joao Vidal Carvalho</i> 197 Measuring Neuro-Inclusive Tourism: Indicators and Evidence from Brazil's Most-Visited National Parks <i>Gabriel Cirino; Francisco Paletta</i> 198 Un estudio basado en observación participante y prototipado de software para el turismo inclusivo en Medellín, Colombia <i>Liliana González-Palacio; Claudia Pareja-Osorio; Julián Gómez-Espinal; Charol Escudero-Rayó; Alejandro Pena</i>
20:00 - 23:00	Gala Dinner – Hotel Oasis Salinas, Sal Island 

DAY 3: SATURDAY 8 OF NOVEMBER - 08:30 TO 13:30	
08:30 - 13:30	Social Program - Sal Island Tour Bus pickup point: Hotel Oasis Salinas, Sal Island  